

**NATIONAL BOARD OF EXAMINATIONS  
NEW DELHI**

Date: 24.09.2019

Subject: **Communication Protocol for Accreditation Purpose**

In order to strengthen the communication between NBE and accredited hospitals, it is mandatory for NBE accredited hospitals /applicant hospitals seeking accreditation to designate a responsible and senior functionary of the hospital as Single Point of Contact (SPOC) who shall be the nodal person to communicate with NBE for issues pertaining to accreditation.

The hospital shall have to enter the details of the SPOC (Name, e-mail, phone no.) through the online accreditation portal available at website [www.natboard.edu.in](http://www.natboard.edu.in) The concerned SPOC can write to NBE at e-mail [accr@natboard.edu.in](mailto:accr@natboard.edu.in) for any issue /clarification pertaining to accreditation. Only accreditation related queries shall be entertained at this e-mail. Queries related to registration of candidates and counselling related matters are to be sent at [reg@natboard.edu.in](mailto:reg@natboard.edu.in) and [counseling@natboard.edu.in](mailto:counseling@natboard.edu.in) respectively.

E-mails to accreditation department from non-registered e-mail ID shall not be considered. NBE shall also be communicating to SPOC regarding matters pertaining to accreditation.

The SPOC should carefully go through the Information Bulletin for accreditation with NBE at following link:

**[Information Bulletin 2019-NBE Accreditation for DNB & FNB Programme](#)**

It shall be the endeavour of NBE to answer all the queries of the hospitals in a time bound manner for matters which are not covered in the above stated Information Bulletin.

**NBE**

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